

# 2011 / 2012 Suite Catering Policies

ARAMARK Corporation would like to welcome you to U.S. Bank Arena. Our dedicated team is deeply committed to ensuring that your suite needs are provided with the highest quality food and service. Our goal is to execute exceptional hospitality service exceeding the expectations of our valued fans and guests and ultimately to be an entertainment venue leader.

Our Culinary staff has made a professional commitment to quality. We use only the highest quality food products available to us, all of which will be prepared with the greatest care and presented in the most creative way at all times.

Our menus offer a broad selection to satisfy a wide variety of preferences and tastes. Should you find there is a special item or need not seen in this information please contact the Catering Department and we will do our best to accommodate your wishes. It is our honor and privilege to work with you and produce a satisfying and successful event.

We are the exclusive food and beverage providers at U.S. Bank Arena. No Outside food and beverages may be brought into any area of the arena, and no alternate catering services are permitted.

## Information and Billing

### Food

All food items must be supplied and prepared by ARAMARK Corporation. Menu selection and all other arrangements must be received by 11:00 a.m., three days prior to the function. You may place orders by contacting Karen Schachleiter at 513-240-8570 or [kschach74@gmail.com](mailto:kschach74@gmail.com). All food and beverage orders *must have payment arranged prior to order confirmation*.

### Event Day Ordering

Select items on the enclosed menu are available for event day ordering. Orders will be taken up to the end of 2<sup>nd</sup> intermission. Event Day menu items may require up to forty-five minutes for delivery. Please ask your suite ambassador to place the order.

An 18% administrative charge and 6.5% Ohio state sales tax will be added to the final invoice. Ohio requires administrative charges to be taxed.

## **Special Menu Requests**

The menus are designed to appeal to a broad spectrum of tastes, diets and budgets. Our culinary staff is adept at custom tailoring menus to your specific needs, be they dietary, or Epicurean. We look forward to assisting you in making your special event a memorable one.

Please contact Karen Schachleiter at 513-240-8570 or [kschach74@gmail.com](mailto:kschach74@gmail.com) to make arrangements for your special requests.

## **Beverages**

ARAMARK Corporation, as a licensee, is responsible for the sale and service of alcoholic beverages in accordance to the rules and regulations of The State of Ohio Liquor Control Board. It is policy that ARAMARK Corporation must supply all liquor, wine and beer. Our catering staff will be pleased to assist you in selecting the appropriate beverages, both alcoholic and non-alcoholic, to complement your menu. We welcome your special beverage request of items not found on our menu. We ask that you please provide us with proper advance notice so that we can ensure we have your favorite items stocked and at the appropriate temperature for service on event day. Bottles or cans are not to be taken outside of your suite. By law, minors (person under the age of 21) cannot consume or be served alcoholic beverages; it is the responsibility of the suite holders to oversee alcohol consumption within your suite. If you would prefer, a bartender may be provided for your suite to assume this responsibility. Cost per bartender is \$35.00 per hour (4-hour minimum). ARAMARK Corporation reserves the right to check for proper identification and refuse or terminate beverage service at any time.

**Alcoholic beverages may not be removed from the premises.**

**For suites without a par-restocking agreement, ARAMARK reserves the right, in its sole discretion, to dispose of any unconsumed or unopened food and beverage at the end of each event and to restock certain items for subsequent events and credit will not be given for any such items.**

ARAMARK Corporation asks all Suite holders and their guests to drink responsibly and to please not drink and drive. On certain occasions, U.S. Bank Arena may promote events where consumption of alcoholic beverages is strictly prohibited. During these events, all suite guests must adhere to this policy.

## **Beverage Restock Program**

The restock program offers you the convenience of having ARAMARK Corporation stock your suite with the beverages of your choice. Near the conclusion of every event, we audit your designated liquor cabinet and refrigerator to determine what is needed to match your par level. We will then restock your suite the following day. Par level forms will be supplied on request. Please contact Karen Schachleiter at 513-240-8570 or [kschach74@gmail.com](mailto:kschach74@gmail.com) to participate in this convenient service program.

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## **Suite Ambassadors**

Suite ambassadors are assigned to check on your suite throughout the event. For more personal attention, a personal ARAMARK Suite Ambassador may be added to your Suite to assist in serving the food and beverages and to accommodate any request you or your guests may have. Cost per Suite Ambassador is \$35.00 per hour (4-minimum).

## **Cancellations**

If an event is cancelled after the doors have been opened all orders will be completed and billed as usual. If gates do not open, orders will not be billed.

## **Administrative Charge & Tax**

There is an 18% administrative charge and 6.5% sales tax applied to all food and beverage orders. Administrative charge is subject to sales tax in the State of Ohio. This Administrative Charge does not represent a tip, gratuity, or service charge for the benefit of service employees. However, please note that 60% of this Administrative Charge is distributed to certain employees as additional wages.

## **Methods of Payment**

Following are the payment options for suite holders. Please review these options to determine which best suits your suite's needs.

### ***Option #1 – Credit Card on File***

As a Suite holder, you may place a credit card on file with the ARAMARK Suite Catering office to be used for food and beverage charges (including the beverage restock program). At the end of an event, you will be required to sign the customer summary, *eliminating the need to present a credit card*. MasterCard, VISA, Discover and American Express are the only major credit cards accepted by ARAMARK.

### ***Option #2 – Escrow Account***

An escrow account is a convenient way to pay for your purchases in advance without utilizing a credit card. Prior to the beginning of the season, a check is sent to the ARAMARK Suite Catering office to be deposited in the escrow account. As charges are made for food and beverage, deductions are made from the escrow account. You will receive copies of the customer summary from each game itemizing all charges.

An escrow account can be initiated with a minimum balance of \$5,000; however, we recommend \$10,000 for the initial payment. When the escrow balance drops below \$1000, you will be asked to replenish your account. If the escrow balances reaches \$0, you will be asked to provide a credit card for all charges until the escrow account is funded.

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### ***Option #3 – Advance Payment***

Advance payment for food and beverage is another option. The Suite Catering office will provide you with a total of all charges based upon the Advance order. All Advance payments (cash, credit card, and certified check) must be received at least **7 days prior** to the event. Please advise your guests that they will be responsible for any additional orders over and above the initial suite order. Suite attendants will be required to ask for payment at the time the order is placed.

### ***Option #4 – Payment at Conclusion of the Game***

This option is not available for advance ordering.

Please advise your guests that they will be responsible for all food and beverage charges incurred during the game. Just as if you were setting up a “tab” at a bar, our suite attendants will be required to ask for a credit card at the beginning of the game. All charges will be posted to this credit card during the game and a signature will be required at the end of the game.

***For suites with shared ownership, each partner in the suite is required to establish a separate account with the ARAMARK Suite Catering office with a calendar of days each partner will be using the suite.***

### **Liability**

ARAMARK Corporation reserves the right to inspect and control all private functions. Liability for damage to the premises will be charged accordingly. The client agrees to accept responsibility for any damage done by their group to the function room or arena, prior to, during or following their function. ARAMARK Corporation cannot assume any responsibility for personal property and equipment brought into the suite and banquet areas.

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# **Suite Menu 2011**

## **Packages (Serves 8)**

### **The Cyclones Package**

#### **Half-Pound Grilled Hamburgers**

Served with Caramelized Onions, Mushrooms, & Appropriate Condiments

#### **Quarter-Pound All Beef Hotdogs**

Served with Hotdog Buns & All of the Appropriate Condiments

#### **Baked Beans**

#### **Mac N Cheese**

#### **Assorted Cookie Platter**

#### **Potato Chips & Onion Dip**

**\$240**

### **The Arena Package**

#### **Seven Layer Dip**

Refried Beans, Guacamole, Sour Cream, Tomatoes, Jalapenos  
Shredded Cheddar & Salsa Layered for Dipping with Crispy Tortilla Chips

#### **House-Made Cole Slaw**

#### **Oven Roasted Herb Potatoes**

#### **Italian Vegetable Medley**

#### **Grilled BBQ Chicken Breast**

#### **Oven Roasted Dijon Rubbed Pork Loin**

Garnished with Baked Cinnamon Apples

#### **Assorted Brownie Platter**

#### **Saratoga Chips & BBQ Sauce**

**\$285**

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## **The V.I.P. Package**

*(This Package requires orders to be received FOUR days prior to the event date)*

### **Appetizers**

#### **Jumbo Shrimp Cocktail**

Boiled in Our Special Beer & Herb Broth, then Chilled  
Served with Zesty Cocktail Sauce & Fresh Lemon Wedges

#### **Spinach Artichoke Dip**

Served with Tri-Colored Tortilla Chips

### **Salad**

#### **Classic Caesar Salad**

Chopped Romaine, Croutons, Shredded Parmesan Cheese & Red Onion,  
Served with Zesty Caesar Dressing

### **Sides**

#### **Oven Roasted Herb Potatoes**

#### **Sautéed Seasonal Vegetables**

### **Main Course**

***Choose One:***

#### **Chef Carved Roasted Tenderloin of Beef**

Creamy Horseradish Sauce

**OR**

#### **Chef Prepared Pasta Bar**

Two Types of Pasta, Tomato Basil & Alfredo Sauces, Assortment of Fresh  
Vegetables, Grilled Chicken, Assorted Spices, Parmesan Cheese

### **Dessert**

#### **Assortment of Miniature Cheesecakes**

### **Snack**

#### **Snack Sampler**

Tri-Colored Tortilla Chips & Salsa, Popcorn, Peanuts

**\$345**

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## **Cold Hors D'oeuvres (Serves 8)**

### **Gourmet Cheese Platter**

Fine Selection of Artisanal & Domestic Cheeses, Grapes & Berries,  
Accompanied by Assorted Table Crackers

**\$45**

### **Farmers' Market Vegetable Crudités**

Fresh Crisp Garden Vegetables Served with Ranch Style Dressing

**\$38**

### **Jumbo Shrimp Cocktail**

Boiled in Our Special Beer & Herb Broth, then Chilled  
Served with Zesty Cocktail Sauce & Fresh Lemon Wedges

**\$79**

### **Seven Layer Dip**

Refried Beans, Guacamole, Sour Cream, Tomatoes, Jalapenos  
Shredded Cheddar & Salsa Layered for Dipping with Crispy Tortilla Chips

**\$41**

### **Season's Best Fruits & Berries**

Melons, Pineapple, Berries, & Grapes

**\$44**

## **Hot Hors D'oeuvres (Serves 8)**

### **Spicy Buffalo Wings**

Served with Celery, Carrot Sticks & Bleu Cheese Dressing

**\$49**

### **Chicken Tenders**

Served with Honey Mustard & BBQ Sauce

**\$56**

### **Spinach & Artichoke Dip**

Served with Tri-Colored Tortilla Chips

**\$34**

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**Kentucky Bourbon BBQ Meatballs**

Made with Just a Dash of Kentucky's Finest Bourbon

**\$49**

**Sports Bar Sampler**

Loaded Potato Skins, Mozzarella Wedges, & Crispy Chicken Tenders  
Severed with Sour Cream, Marinara & BBQ Sauce

**\$64**

**Classic Nachos**

Warm Nacho Cheese, Sour Cream, Jalapeno Peppers, & Tomatoes  
Served with Tri-Colored Chips

**\$45**

**Salads & Sides (Serves 8)**

**Classic Caesar Salad**

Romaine, Croutons, Shredded Parmesan Cheese, and Red Onion served  
with Zesty Caesar Dressing

**\$38**

With Chicken

**\$44**

**Mixed Field Greens Salad**

Fresh Mix of Lettuce, Tomatoes, Sliced Mushrooms, Carrots, Shredded  
Cheddar Cheese, & Assorted Dressings

**\$34**

**Italian Pasta Salad**

Rotini Pasta, Fresh Vegetables, Parmesan Cheese, & Tangy Vinaigrette

**\$36**

**Homemade Cole Slaw**

Shaved Green & Purple Cabbage, Julienne Carrots, Chopped Herbs, Light  
Sweet Cream Dressing

**\$30**

**Mac & Cheese**

Baked Piping Hot

**\$36**

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## **Cold Entrees (Serves 8)**

### **Deli Sandwich or Wrap Platter**

Ham, Turkey, Roast Beef, Cheese, Lettuce, Tomato, Onion, and Mayo on  
Soft Sub Rolls or in Sun-dried Tomato Basil Tortillas

**\$68**

### **Chicken Caesar Salad Wraps**

Tender Hearts of Romaine, Grilled Breast of Chicken, & Parmesan Cheese  
Tossed with Caesar Dressing & Served in a Sun-Dried Tomato Basil  
Tortilla

**\$63**

## **Hot Entrees (Serves 8)**



### **Hefty portion of Hand pulled Pork**

Served with City Barbeque sauce and buns

**\$115.00**



Hearty Skyline Chili, Coney Dogs, Spaghetti, Onions, Shredded Cheddar  
Cheese, Oyster Crackers, Hot Sauce

**\$80**

### **Oven Roasted Pork Loin with a Dijon Rub**

Garnished with Baked Cinnamon Apples

**\$85**

### **All Beef Jumbo Hot Dogs**

All Beef Jumbo Hot Dogs

**\$54**

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## **Grilled Hamburgers**

*Just Like in Your Backyard!*

Grilled to Perfection, served with lettuce, tomato, onion, fresh hamburger buns and appropriate condiments

**\$55**



## **Donatos Pizza**

*Every Pizza Starts with Donatos Famous Thin Crust & then Loaded with Toppings from Edge to Edge!*

### **Original Pepperoni Pizza**

Pepperoni, Natural Provolone Cheese

**\$28**

### **Serious Cheese**

A Serious Layer of Natural Provolone Cheese

**\$28**

### **The Works**

Pepperoni, Sausage, Mushrooms, Green Peppers, Onions, Natural Provolone Cheese

**\$32**

### **Classic Trio**

Pepperoni, Mushrooms, Sausage, Natural Provolone Cheese

**\$32**

### **Vegetable Pizza**

Fresh Vegetables, Natural Provolone Cheese

**\$32**

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## **Snacks**

### **Soft Pretzel Bites**

Served with Nacho Cheese

**\$22**

### **Saratoga Chips**

House-Fried Potato Chips with BBQ Sauce

**\$20**

### **Junk Food Basket**

A Delightful Array of Candies

**\$24**

### **Freshly Popped Popcorn**

**\$15**

### **Dry Roasted Peanuts**

**\$25**

### **Potato Chips with Onion Dip**

**\$18**

### **Pretzels**

Mini Twists

**\$18**

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## **Desserts (Serves 8)**

### **Brownie Platter**

Delectable Chocolate Brownies

**\$26**

### **Miniature Cheesecake Sampler**

A Variety of the Tastiest Traditional Cheesecakes

**\$34**

### **Warm Apple Crisp**

**\$32**

### **Jumbo Cookie Platter**

Tempting Variety of Fresh Baked Cookies

**\$20**

## **Kids Corner (Serves 8)**

### **Cotton Candy**

A sweet that is a staple for EVERY event!

**\$22**

### **Worms In Dirt**

*A Kid's Classic!*

Oreo Cookies, Chocolate Pudding, Gummy Worms

**\$20**

### **Chicken Nuggets**

Every kid's favorite

**\$32**

### **Mini Corn Dogs**

Deep Fried Mini Corn Dogs

*It doesn't get better than that!*

**\$25**

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# **Beverages**

## **Soft Drinks**

*(20oz Bottles sold by the six pack)*

**R/C Cola**

**Diet Rite**

**7-Up**

**Diet 7-Up**

**Sun Drop**

**Hawaiian Punch**

**Sunkist**

**Diet Sunkist**

**Big Red**

**A&W Root Beer**

**\$18**

**Fiji Water**

*(11.5oz bottle)*

*(Sold by the Six-Pack)*

**\$19.50**

## **Domestic Beer**

*(12oz Cans)*

*(Sold by the Six-Pack)*

**Bud Light**

**Budweiser**

**Coors Light**

**Michelob Ultra**

**Miller Lite**

**Yuengling**

**O'Doul's Amber**

**\$19.50**

## **Premium Beer**

*(12oz Cans)*

*(Sold by the Six-Pack)*

**Corona**

**Heineken**

**Guinness (Four-Pack)**

**\$24**

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## Cyclones Beer Tower



1/2 Tower \$18 – Full Tower \$34

## Juices Mixers

*(32oz bottles)*

**Orange**

**Grapefruit**

**Cranberry**

**\$9.00**

## Bar Mixers

**Bloody Mary or Sweet & Sour**

*Quart*

**\$10.50**

**Canada Dry Club Soda**

*(6 Pack)*

**\$10.75**

**Canada Dry Tonic**

*(6 Pack)*

**\$10.75**

**Canada Dry Ginger Ale**

*(6 Pack)*

**\$10.75**

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# The Mini Bar

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## **Just O' Bucket of 12**

6 Smirnoff Ice & 6 Mike's Hard Lemonade  
**\$53.00**

## **Bucket O' Ritas**

2 - 32oz *Just Pour Over Ice*  
Authentic Jose Cuervo Margarita  
**\$56.00**

## **Liquors**

*(750ml)*

### Vodka

**Smirnoff**

**\$42.00**

**Grey Goose**

**\$72.00**

### Gin

**Tanqueray**

**\$48.00**

### Rum

**Bacardi Light**

**\$36.00**

**Captain Morgan**

**\$40.00**

### Tequila

**Jose Cuervo Gold**

**\$46.00**

### Bourbon

**Jim Beam**

**\$40.00**

**Makers Mark**

**\$60.00**

### Whiskey

**Jack Daniel's**

**\$56.00**

**Crown Royal**

**\$56.00**

### Scotch

**Dewar's**

**\$54.00**

**Chivas Regal**

**\$64.00**

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## **Beverage Service Accessories**

All beverage orders receive a complimentary setup of cocktail napkins and stirrers. Any additional items to enhance the beverage service will be available at the following cost:

**Cocktail Olives**

**\$4.00**

**Cocktail Onions**

**\$7.50**

**Lemon/Lime Garnish**

**\$5.50**

**Maraschino Cherries**

**\$5.50**

**Tabasco Sauce**

**\$5.00**

**Roses Lime Juice**

**\$6.75**

**Grenadine**

**\$6.75**

**Worcestershire Sauce**

**\$5.75**

## **Wines**

Woodbridge Robert Mondavi White Zinfandel, CA \$26

Woodbridge Robert Mondavi Chardonnay, CA \$26

Woodbridge Cabernet Sauvignon, CA \$26

2009 Estancia Pinot Grigio, CA \$29

*If you have a favorite wine you would like, please let us know three days before your event and we will gladly stock it in your suite.*

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